

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☐ IXC ☒ CLEC ☐ ILEC ☐ Wireless

2010-134A

224663

CERTIFICATED COMPANY INFORMATION

Embarq Communications, Inc.

Company Name

PERMISSION

CenturyLink Communications

803-252-4505

Db/a/fka

Telephone # OFFICE OF REGULATORY STAFF

1122 Lady St. Suite 1050

Mailing Address

Columbia SC 29229

City, State, Zip Code

Same

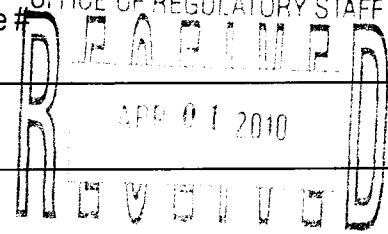
Business Location

Same

Richland

City, State, Zip Code

County



REGISTERED AGENT INFORMATION

Registered Agent: CT Corporation System

Mailing Address: 75 Beattie Place

City, State, Zip Code: Greenville SC 29601

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. Durand Standard 100 Ryon Avenue Hinesville GA 31310
General Manager (Include address if different than above.)
 912-408-2106 / 912-368-6644 / Durand.Standard@CenturyLink.com
 Telephone Number Facsimile Number E-mail Address
- B. Executive Services Group 720 Western Blvd. Tarboro NC 27886-4011
Customer Relations / Complaints Representative (Include address if different than above.)
 800-238-3095 / 877-800-2737 / execservices@CenturyLink.com
 Telephone Number Facsimile Number E-mail Address
- C1. Felisa Bullock (or Cynthia Smith-Clapp as secondary) 720 Western Blvd. Tarboro NC 27886-4011
Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)
 252-641-3121 / 877-800-2737 / Felisa.Bullock@CenturyLink.com
 Telephone Number Facsimile Number E-mail Address
- C2. 888-723-8010 or 800-672-6242
Customer Contact (Toll Free Number)
- D. Mike West 1413 Prince St. Beaufort SC 29902-4951
Engineering Operations (Include address if different than above.)
 843-525-7915 / 843-525-1569 / M.C.West@CenturyLink.com
 Telephone Number Facsimile Number E-mail Address
- E. Herbie Kemp 33 Pin Drop Rd Beaufort SC 22902-4225
Test and Repair (Include address if different than above.)
 843-525-7980 / 843-524-4040 / Herbie.J.Kemp@CenturyLink.com
 Telephone Number Facsimile Number E-mail Address

F. Jimmy Burke 148 Maxwell Ave. Greenwood SC 29646-2641
Emergencies (During non-office hours)
864-388-1455 / 864-942-9746 / J.E.Burke@CenturyLink.com
Telephone Number Facsimile Number E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Zel Gilbert 1122 Lady St. Suite 1050 Columbia SC 29201
Regulatory Officer (Include address if different than above.)
803-252-4505 / 803-252-6751 / Zel.Gilbert@CenturyLink.com
Telephone Number Facsimile Number E-mail Address

H. Zel Gilbert
Dual Party Mailings (Name)
Mailing Address
Telephone Number / Facsimile Number / E-mail Address

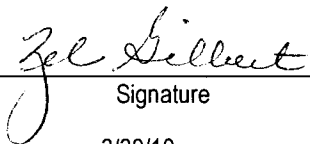
I. Zel Gilbert
Interim LEC Fund Mailings (Name)
Mailing Address
Telephone Number / Facsimile Number / E-mail Address

J. Zel Gilbert
Universal Service Fund Mailings (Name)
Mailing Address
Telephone Number / Facsimile Number / E-mail Address

K. Zel Gilbert
Gross Receipts Mailings (Name)
Mailing Address
Telephone Number / Facsimile Number / E-mail Address

L. Zel Gilbert
Lifeline Mailings (Name)
Mailing Address
Telephone Number / Facsimile Number / E-mail Address

Zel Gilbert
This form was completed by (print name)
Government Affairs Manager
Title


Signature
3/30/10
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

(Rev. PSC 01/2010)